



Eir Försäkring

**IMPORTANT
NOTICES AND
DISCLOSURES
FOR TRAVEL AND
MEDICAL PLANS**

IMPORTANT NOTICES AND DISCLOSURES

battleface Underwriting Services is authorised and regulated by the Financial Services and Markets Authority in Belgium (registered number BCE.0744.970.292) and their address is Avenue des Arts 6-9, 1210 Saint-Josse-ten-Noode, Brussels, Belgium. battleface insurance products are underwritten by **Eir Försäkring AB**, a non-life insurance company incorporated in Sweden with the registered address Norrlandsgatan 12, 111 44 Stockholm, registered and authorised by the Swedish financial supervisory authority, (Finansinspektionen).

We arrange a policy with the insurer on your behalf. You do not pay us a fee for doing this. We receive commission from the insurer which is a percentage of the total annual premium.

The policy contains terms, conditions and exclusions, please refer to the Policy for more information. For more information on this plan or our company please visit www.battleface.com.

This policy meets the needs of those who require personal accident and medical expenses cover whilst travelling or working abroad. You have chosen the benefit limits which meet your individual requirements. We have not made any personal recommendation as to the suitability of this product.

Any enquiries and complaints must be directed to battleface Underwriting Services using the contact details listed below. For emergency assistance or to discuss a claim please contact battleface's managing agent, Robin Assist, using the details below:

You may contact us at:

Emergency Assistance & Claims

t: +32 (2) 881 0125 or
e: help@robinassist.com

Customer Service Enquiries

t: +32 (2) 881 0125
e: europe@battleface.com

PLAN DETAIL

To purchase battleface Travel Medical Insurance, EACH applicant MUST be able to confirm the following statements:

- I have (or will have) received all immunisations recommended by a qualified doctor in my Home Country prior to entering the destination country.
- I will be over one month old on the date I require cover to commence and 89 years or under on the date I require cover to cease.
- I will not be an active member of any military or para military force at any time during the Policy Period.

I acknowledge that I have seen and understood the Insurance Product Information Document.

PURCHASE ON THE GO

When purchasing policies while travelling, cover will start 24 hours after purchase. Availability of cover may also be limited by your location at the time of intended purchase and how long you have been there

UNDER 18'S CONSENT WORDING

I confirm that I am at least 18 years age. If this policy is purchased for a person under the age of 18, I hereby provide consent as their parent or legal guardian.

DATA PROTECTION

battleface Underwriting Services, EIR and other related insurance market participants may need to collect certain information about you including Special Categories of Personal Data in connection with your insurance cover, such as any pre-existing medical or other health conditions.

If we need your consent, we will ask for it separately. You do not have to give your consent and you may withdraw your consent at any time by sending an e-mail to dataskyddsbud@eirforsakring.se and europa@battleface.com (without however affecting the lawfulness of processing based on consent prior to its withdrawal). However, if you do not give or withdraw your consent, this may affect our ability to provide the insurance cover from which you benefit and may prevent the provision of cover for you or the handling of your claims.

In the insurance industry, your data may be shared with and used by a number of third parties (both inside and outside Belgium and Germany, and inside and outside the EU). For example, insurers, insurance agents or brokers, reinsurers, claims adjusters, subcontractors, regulators, law enforcement agencies, fraud and crime prevention agencies and investigative agencies, and compulsory insurance databases. We will only share your personal information in connection with the insurance coverage provided and to the extent that this is required or permitted by law.

We only keep your personal data for as long as is necessary to offer the insurance or to comply with our legal or regulatory requirements.

CANCELLATION

There is no cancellation period or cooling-off period for any policies with an insurance period of less than one month and no premium refund is available at any time.

For all policies with an insurance period of one month or longer, if you do not like the insurance cover and you wish to cancel the contract within fourteen (14) days of receipt of the insurance documents and before the start of the contract, you must do so by email or by post to the following address:

battleface Underwriting Services SRL,
Avenue des Arts 6 - 9,
1210 Saint-Josse-ten-Noode,
Brussels,
Belgium.

e: europa@battleface.com

If you cancel after fourteen (14) days of receipt of the insurance documents, the premium will be refunded pro rata from the date you received your documents or such later date as you specify provided no claim has been made.

The insured's right of withdrawal does not apply if the term of an insurance contract is less than one month.

PRIVACY NOTICE

We know that your privacy is important to you and we strive to protect the confidentiality of your non-public personal information. We do not disclose any non-public personal information about our insureds or former insureds to anyone, except as permitted or required by law. We maintain appropriate physical, electronic and procedural safeguards to ensure the security of your non-public personal information. You may obtain a detailed copy of our privacy policy at www.battleface.com/en-eu/privacy-policy/.

CONFIRMATION

I, the Main Applicant have been authorised by each of the persons named in this application to apply for this insurance on their behalf, and confirm that a copy of the Insurance Product Information Document and Policy Document will be made available to each Applicant for review.

I and each of the Applicants:

- understand and agree that this insurance shall be governed exclusively by the law and practice of Germany and unless otherwise required by applicable law.
- understand the insurance applied for is not a general health insurance policy, but is intended to cover unforeseen injury or illness occurring outside my/our Home Country, during the journey for which I/we are buying cover, and contains a Pre-existing Condition exclusion, a Pre-certification process and other restrictions and limits.
- understand that my/our insurance terminates upon returning to my/our Home Country.
- hereby apply to Eir through battleface Underwriting Services SRL for the insurance described in the battleface Policy Document.
- understand that clicking the submission button constitutes an electronic signature documenting my consent to all the Terms and Conditions.

I consent to receiving my policy documents and all other notices electronically via email. I may withdraw my consent via email at europe@battleface.com.



battleface Insurance Services

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